

STRATEGIC OPERATIONS PLAN 2023 – 2026

OUR PURPOSE:

We believe a regional approach that leverages the skills and resources of our communities is the foundation for increasing affordable housing.

OUR VALUES:

- Equity we advance impactful solutions designed to remove obstacles to affordable housing access.
- **Regionalism** we demonstrate benefit to all communities in the region.
- Innovation we bring new and creative solutions to meeting the need.
- Collaboration we value and include complimentary initiatives to advance shared goals.
- Integrity we are transparent in our goals, strategies and outcomes.

OUR REGION:

 WMRHC serves those in Pitkin County, Garfield County and South Western Eagle County.

OUR TARGET POPULATION:

WMRHC serves those working for or retired from local employment, who are unable to afford free market housing and where housing costs represent 30% or more of their household income.

OUR GOVERNANCE:

 WMRHC is a membership-based organization that strives to support members' regional affordable housing community interests and priorities.



OUR APPROACH:

- WMRHC is a regional program and service provider with awareness of complimentary solutions/initiatives.
- WMRHC is a support to existing affordable housing projects and initiatives.
 - a. Local Government
 - b. Quasi-Governmental
 - c. Nonprofits
 - d. Private Sector
- WMRHC is committed to developing a process for intentionally partnering with complimentary solutions and initiatives.
 - a. Local Government
 - b. Private Sector
 - c. Nonprofit Sector
 - d. Quasi-Governmental Organizations
 - e. Sustainability Organizations



OUR GOALS & STRATEGIES:

- 1. Increase in the number of affordable housing units by 35 by 2026.
 - A. Complete a comprehensive ownership, rental and vacancy rate affordable housing inventory assessment to by October 2023.
 - B. Implement a Buy-Down Program that delivers 30 affordable housing units by 2026.
 - C. Implement an Accessory Dwelling Unit Program that delivers 5 affordable housing units by 2026.
- 2. Increase the number of households benefitting from WMRHC programs by X by 2026.
 - A. Complete an equity focused community engagement strategy for informing an inclusive affordable housing inventory assessment by October 2023.
 - B. Implement a Rental Funds Program that delivers X affordable housing units by 2026.
 - C. Implement a Land Banking Program to create X affordable housing units by 2026.
 - D. Facilitate implementation of Land Use Code Changes to increase the number of affordable housing units annually by X% from 2022 inventory baseline.
- 3. Increase in the amount of funding for WMRHC operating budget 30% annually, across diverse funding resources.
 - A. Implement a fundraising development plan for achieving \$1MM in program and \$250K in operating revenue annually.
 - B. Develop and implement a fee-based membership program structure to generate \$200,000 of operating revenue annually.
 - C. Establish and execute a fee-for-service administrative services program to generate \$100,000 operating revenue annually.
- 4. Develop a brand identity by 2026.
 - A. Implement a marketing and communications plan (website, social media, public relations) for advancing public awareness of WMRHC by X% annually from 2023 to 2026.
 - B. Advise on or provide policy advocacy initiatives to deliver X additional affordable housing units annually.
 - C. Align with regional initiatives to deliver X additional affordable housing units between 2023 and 2026.



- 5. Ensure a strong and resilient board and staff.
 - A. Recruit and hire an operational leader to develop, implement and manage the organization programs by September 2023.
 - B. Recruit and hire an executive leader to lead and manage the organization's strategic, fundraising and community partnership initiatives by September 2024.
 - C. Refine by-laws to align with the most appropriate governance structure to meet organizational need by January 2024.
 - D. Establish a board handbook outlining best practice recruitment, training and best practices by March 2024.
 - E. Establish organizational policies and procedures by June 2024.
 - F. Establish a staff handbook by September 2024.



2023 Priorities:

- 1. Complete a comprehensive ownership, rental and vacancy rate affordable housing inventory assessment to by October 2023.
- 2. Complete an equity focused community engagement strategy for informing an inclusive affordable housing inventory assessment by October 2023.
- 3. Recruit and hire an operational leader to develop, implement and manage the organization programs by September 2023.
- Implement a marketing and communications plan (website, social media, public relations) for advancing public awareness of WMRHC by X% annually from 2023 to 2026.
- 5. Advise on or provide policy advocacy initiatives to deliver X additional affordable housing units annually.
- 6. Align with regional initiatives to deliver X additional affordable housing units between 2023 and 2026

2024 Priorities:

- 1. Implement a Buy-Down Program that delivers 30 affordable housing units by 2026.
- 2. Implement an Accessory Dwelling Unit Program that delivers 5 affordable housing units by 2026.
- 3. Refine by-laws to align with the most appropriate governance structure to meet organizational need by January 2024.
- 4. Establish a board handbook outlining best practice recruitment, training and best practices by March 2024.
- 5. Establish organizational policies and procedures by June 2024.
- 6. Recruit and hire an executive leader to lead and manage the organization's strategic, fundraising and community partnership initiatives by September 2024.
- 7. Establish a staff handbook by September 2024.
- 8. Implement a fundraising development plan for achieving \$1MM in program and \$250K in operating revenue annually.
- 9. Develop and implement a fee-based membership program structure to generate \$200,000 of operating revenue annually.
- 10. Establish and execute a fee-for-service administrative services program to generate \$100,000 operating revenue annually.
- 11. Implement a marketing and communications plan (website, social media, public relations) for advancing public awareness of WMRHC by X% annually from 2023 to 2026.
- 12. Advise on or provide policy advocacy initiatives to deliver X additional affordable housing units annually.
- 13. Align with regional initiatives to deliver X additional affordable housing units between 2023 and 2026



2025 Priorities:

- 1. Implement a Rental Funds Program that delivers X affordable housing units by 2026.
- 2. Implement a Land Banking Program to create X affordable housing units by 2026.
- 3. Facilitate implementation of Land Use Code Changes to increase the number of affordable housing units annually by X% from 2022 inventory baseline.
- Implement a marketing and communications plan (website, social media, public relations) for advancing public awareness of WMRHC by X% annually from 2023 to 2026.
- 5. Advise on or provide policy advocacy initiatives to deliver X additional affordable housing units annually.
- 6. Align with regional initiatives to deliver X additional affordable housing units between 2023 and 2026